



100% Guarantee

DVE warrants each cartridge to be free of defects in both material and workmanship for a period of one year from the date of purchase.

DVE cartridges have been manufactured under stringent quality control standards, assuring performance that equals or exceeds that of the original equipment manufacturer.

DVE will, at its option, replace the cartridge or refund the full purchase price of any printer / copier / fax machine cartridge found to be defective.

DVE warrants that, subject to the conditions stated below and under normal use, (including operation of printer / copier / fax machine equipment within specifications), our electronic printer / copier / fax cartridges will not cause damage, abnormal wear, or deterioration to any compatible printer / copier / fax machine. If a defect in a DVE cartridge causes a printer / copier / fax machine to fail, DVE will, at its option, fix or replace the printer / copier / fax machine, or reimburse our customer for the full amount of all service and repair of the printer / copier / fax machine. This warranty is dependent upon the customer providing DVE with satisfactory evidence that the printer / copier / fax machine failure was due to a defect in a DVE cartridge, including a written statement on the service company's letterhead, dated and signed by the company's field sales or service representative.

DVE liability hereunder shall be limited to replacement or reimbursement as provided above. These warranties are exclusive, and in lieu of all other warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose.

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